



New customer registration

If you wish to fill out this form instead of using our online booking system, there will be a £10+VAT administration charge for us to input your information on your behalf in order to complete the registration process

Your details

Owner's name

Contact number/s

Address

Owner's email

Make, model and registration of the vehicle dropping off/collecting

Emergency contact details of someone local:

Name

Contact number/s

Address

Email

Pet details:

Dog
Cat

Male
Female

Spayed/Neutered
Unspayed/Intact

Pet's name

Breed

Date of birth

Colour

Micropchip number

Current weight

Last wormed on

Product used

Last flea treated on

Product used

Is your pet insured, if so who with?

Who is your normal vets?

Is your pet fully vaccinated and up to date with yearly boosters, including kennel cough for dogs?

In the event of an emergency, would you prefer us to use your vet or our own (Wrekin View)?

Do they require any medication, have any medical needs or allergies?

Details of current diet, food given, quantity etc.

Please declare if your pet has any behavioural issues, destructive tendencies or any other behaviours we should be aware of

Is your pet good with people? They need to be comfortable with being handled and stroked and show no signs of nervous aggression, possessiveness over space or resources. Please disclose any other issues with particular situations or people. We are unable to accept pet's with a history of biting or lashing out so please be honest about any past history.

Is your dog good with other dogs? They will be expected to be able to run off lead with a group of other dogs with absolutely no signs of aggression, dominance or any problems towards any particular breed, gender or other dog's activity level. Please answer honestly and give details of any concerns. For any other pet answer N/A. We are unable to take bookings for dogs that cannot go out with the other dogs.

For unspayed female dogs, please give the date of their last season and when they are expected their next. For any other pet answer N/A.

For intact male dogs, please advise if/when they will be neutered and give details on their behaviour towards other dogs. E.g. do they show signs of dominance, aggression, humping, excessive marking of territory or urinate up other dogs? Please note we don't socialise intact males over the age of 18 months old within the main social group of dogs and this may affect whether we can accept a booking or have availability for dogs that need to be exercised separately. For any other pet answer N/A.

Please send a photo of your pet's vaccination records to info@haleswoodpethotel.co.uk or 07410904232. Bookings may be rejected if we cannot see history of your pets vaccinations at the time of receiving your booking request.

Booking form

If your dog needs to do a daycare trial before booking in a boarding stay, please provide the dates for boarding that you require as well as completing the daycare section. If possible, avoid 7:30am drop off as it is very busy and can be overwhelming for new dogs and doesn't give us chance to do an assessment on arrival.

Overnight Boarding

Pet/s to be booked in

From (date)

Select an appointment time to drop off (see our website for bank holiday/special hours)*

07:30	07:45	08:00	08:15
08:30	08:45	09:00	09:15
09:30	09:45	10:00	10:15
10:30	10:45	16:45	17:00
17:15	17:30	17:45	18:00
18:15	18:30		

**Please note dogs need to be dropped off prior to 10am*

To (date)

Select an appointment time to collect (see our website for bank holiday/special hours)

07:30	07:45	08:00	08:15
08:30	08:45	09:00	09:15
09:30	09:45	10:00	10:15
10:30	10:45	16:45	17:00
17:15	17:30	17:45	18:00

Doggy Daycare

Dog/s to be booked in

On (date)

Select an appointment time to drop off:

07:30	07:45	08:00	08:15
08:30	08:45	09:00	09:15
09:30	09:45	10:00	

**Please note dogs need to be dropped off prior to 10am*

Select an appointment time to collect:

16:45	17:00	17:15	17:30
17:45	18:00	18:15	18:30

It helps us out by using our online booking system to manage your own information, bookings and to submit requests as it gives us more time to spend with our guests and less time on admin. We have a useful step by step online booking guide that on the website that, if followed, will ensure a successful registration with us. However, if you are struggling with this and still wish to fill out this form instead, there will be a £10+VAT administration charge for us to input your information on your behalf which will be added to your booking with us. We do ask that future bookings are made using the booking system.

If you are not using Adobe Sign to complete this form, please take a photo/scan it/email it back to us at info@haleswoodpethotel.co.uk along with a copy of your pet's vaccination records (without seeing proof of vaccines, we will not be able to process your request).

Alternatively you can text or WhatsApp them to us at 07410 904232 or message us on Facebook.